



Raluca Antonie

Date of birth:

Nationality:

Gender:

Phone number:

Email address:

Address:

WORK EXPERIENCE

04/2013 - CURRENT Cluj-Napoca, Romania

ASSOCIATE PROFESSOR BABES-BOLYAI UNIVERSITY, FACULTY OF POLITICAL, ADMINISTRATIVE AND COMMUNICATION SCIENCES

- Teaching courses in program evaluation and research methodology at undergraduate and master's levels (English and Romanian);
- Leading and coordinating practical activities in information management and research and evaluation: Data Collection, Data Storage and Organization, Data Analysis and Interpretation, Information Distribution and Sharing.
- Participation in community development projects - strategic planning for communities: (2014-2015) Evaluation of the Quality of Life for the Strategic Planning Process of the Municipality of Cluj-Napoca; Position: Coordinator of the Evaluation of Quality of Life. This project was highly participatory and was coordinated by Babeş-Bolyai University. I was involved in the evaluation of the quality of life in Cluj-Napoca, at the community level. This included developing an index for evaluating the quality of life that can be used in strategic planning processes. (<https://cmpg.ro/?p=112>)

Business or Sector Education **Department** Administration and Public Management

Email raluca.antonie@fspac.ro **Website** <https://amp.fspac.ubbcluj.ro/>

05/2013 - CURRENT Cluj-Napoca, Romania

DIRECTOR PUBLIC ADMINISTRATION RESEARCH CENTER BABES-BOLYAI UNIVERSITY, FACULTY OF POLITICAL, ADMINISTRATIVE AND COMMUNICATION SCIENCES

- Practical activities in evaluation and research
- Certification activities as a Center of Excellence within STAR UBB
- Participation in the development of innovative educational programs to advance knowledge and practice in research, monitoring, and evaluation: the Master's program in 'Project Management and Program Evaluation', the Master's program in 'Science, Technology and Innovation in Public Administration'.
- Fundraising, participating in the design and implementation of projects funded by the European Commission: e.g., STARHAUS- Project Type: Horizon Europe; Main Objective: Facilitate widespread community adoption of sustainable customized fast moving consumer goods through a human-centered approach for decentralized, localized, and urban manufacturing; Role: Project Director- at the level of Babes-Bolyai University (Partner); Communication, Dissemination and Exploitation Manager at Project Level (2023-2026)

10/2013 - 07/2022 Cluj-Napoca, Romania

DIRECTOR OF THE MASTER PROGRAM «SCIENCE, TECHNOLOGY AND INNOVATION IN PUBLIC GOVERNANCE » BABES-BOLYAI UNIVERSITY, FACULTY OF POLITICAL, ADMINISTRATIVE AND COMMUNICATION SCIENCES

- Certification and development activities
- Change management
- Constant development and revision of educational plans - ongoing monitoring of employer needs in the public and private sectors and accordingly creating new courses to meet and anticipate these needs. Recruitment of teaching staff from among top practitioners in the government and private sector, both from Romania and abroad.

- Organizing conferences and team-building events.
- The most recent product of the students: Covid-19 App - EU versus Virus Hackathon: <https://devpost.com/software/citizensvsvirus>.
- PR activities: News report about the Master Program: <https://www.facebook.com/963196717099748/videos/1271008542985229/>.
- Results: Generations of professionals with IT and other backgrounds, who are familiar with the challenges, needs, and development opportunities in government.

10/2013 - CURRENT Cluj-Napoca, Romania

CO-DIRECTOR OF THE MASTER PROGRAM 'MANAGEMENTUL PROIECTELOR SI EVALUAREA PROGRAMELOR' BABES-BOLYAI UNIVERSITY, FACULTY OF POLITICAL, ADMINISTRATIVE AND COMMUNICATION SCIENCES

2017 - CURRENT Cluj-Napoca, Romania

PHD COORDINATOR BABES-BOLYAI UNIVERSITY, DOCTORAL SCHOOL OF ADMINISTRATION AND PUBLIC POLICIES

PhD students selection, supervising, coordination, mentoring, monitoring and evaluating. The topics I coordinate are all focused on different types, methods, instruments and models of evaluation, from multiple comparative perspectives at international level: e.g. the assessment of administrative simplification process in relation to digital transformation, the evaluation of participatory budgeting programs, the assessment of UN level, EU level and country-level divide in strategic policies areas: defense, education, poverty-reduction programs.

02/2009 - 03/2013 Cluj-Napoca, Romania

LECTURER UNIVERSITATEA BABES-BOLYAI, FACULTATEA DE STIINTE POLITICE, ADMINISTRATIVE SI ALE COMUNICARII

09/2008 - 01/2009 Cluj-Napoca, Romania

ASSISTANT PROFESSOR BABES-BOLYAI UNIVERSITY, FACULTY OF POLITICAL, ADMINISTRATIVE AND COMMUNICATION SCIENCES

● EDUCATION AND TRAINING

10/2004 - 11/2007 Cluj-Napoca, Romania

DOCTOR Babes-Bolyai University, Faculty of Sociology and Social Work

Address M. Kogalniceanu Street 1, Cluj-Napoca, Romania **Field of study** Sociology |

Thesis Metode Utilizate in Evaluarea Programelor: Evaluarea Impactului Social

10/2002 - 07/2004 Cluj-Napoca, Romania

MASTER IN PUBLIC SERVICES MANAGEMENT Universitatea Babes-Bolyai, Faculty of Political, Administrative and Communication Sciences

Address Traian Mosoiu Street, 71, 400132, Cluj-Napoca, Romania |

Field of study Public Administration and Management **Thesis** Social Impact Assessment

10/1998 - 07/2002 Cluj-Napoca, Romania

BACHELOR DEGREE IN PUBLIC ADMINISTRATION Babes-Bolyai University, Faculty of Political, Administrative and Communication Sciences

Address Traian Mosoiu Street, 71, 400132, Cluj-Napoca, Romania

10/1998 - 07/2002 Cluj-Napoca, Romania

BACHELOR DEGREE IN SOCIOLOGY Babes-Bolyai University, Faculty of Sociology and Social Work

Address M. Kogalniceanu Street 1, Cluj-Napoca, Romania

09/2022 - 09/2022 Cluj-Napoca, Romania

CERTIFICATE: DIGITAL TRANSFORMATION, CLOUD AND CYBERSECURITY Dezvolt Association, Babes-Bolyai University, The National Directorate for Cybersecurity

• Lecturer: Jonathan Sage

04/2006 - 06/2006 Bucharest, Romania

CERTIFICATE IN POLICY AND PLANNING- EVALUATION National University of Irland, Galway, Irland, Ministry of Public Finance, Romania

10/2002 - 02/2003 Cluj-Napoca

DEVELOPMENT ASSISTANCE: STRATEGIES AND PRACTICES IN SOUTHEASTERN EUROPE Babes-Bolyai University

● LANGUAGE SKILLS

Mother tongue(s): **ROMANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH C2		C2	C2	C2	C2
FRENCH B2		B2	B2	B2	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Microsoft Office | Microsoft Word | Microsoft Excel | Google (Google Meet, Google Docs, Google Classroom, Google Forms, Google Drive, Google Slide) | SPSS | Social Media | Skype | Zoom | Project Management (Project Libre; MS Project)

● ADDITIONAL INFORMATION

PUBLICATIONS

Metode utilizate în evaluarea programelor: analiza impactului social (Methods Used in Program Evaluation: Social Impact Assessment)

Garboan (Antonie) Raluca, Accent Publisher, Cluj Napoca, 2006, 202 pg

Evaluarea calității programelor de master în administrația publică (Quality Evaluation of Master Programs in Public Administration)

Hintea Calin, Antonie Raluca (editors), Accent Publisher, Cluj-Napoca, 2011, 370 pg.

(Chapter author in) Cerințele pieței muncii din domeniul administrației publice (Labour Market Requests in the field of Public Administration) (Coord. Sorin Dan șandor)

Antonie Raluca, Accent Publisher, 2012

(Chapter author in) Decision Making in Romanian Public Institutions at regional and Local Level. An Interdisciplinary Inquiry (Ed. Călin Emilian Hințea, Bianca Radu)

Antonie Raluca, Accent Publisher, 2011

Program Evaluation (course handbook)

Antonie Raluca, Tritonic Books, Bucharest, 2013

Program Evaluation for NGOs (course handbook)

Antonie Raluca, Tritonic Books, Bucharest, 2013

CONCEPTS OF RESEARCH METHODS AND STATISTICS USED IN PROGRAM EVALUATION

Antonie Raluca, Transylvanian Review of Administrative Sciences, 26E/2009 pp. 54-61

NEW EVALUATION MODEL: PAEM (PUBLIC ADMINISTRATION EVALUATION MODEL)

Antonie Raluca, Transylvanian Review of Administrative Sciences, 24E/2008 pp. 5-14

INTRODUCING PROGRAM EVALUATION MODELS

Antonie Raluca, Transylvanian Review of Administrative Sciences, 22E/2008 pp. 44-50

Introducing a Model for Social Impact Assessment of Public Administration Reform in Romania

Antonie Raluca, Transylvanian Review of Administrative Sciences, No. 36 E/2012, pp. 5-12

Going counter to the facts in program evaluation. Towards a counterfactual evaluation model (CEM)

Antonie Raluca, Revista de Cercetare si Interventie Sociala, 36/2012, 224-233

The Role of Program Evaluation in the Decision-Making Process

Antonie Raluca, Transylvanian Review of Administrative Sciences, No. 33 E/2011, pp. 23-29

SOCIAL IMPACT ASSESSMENT MODELS

Antonie Raluca, Transylvanian Review of Administrative Sciences, No. 29E/2010 pp. 22-29

EVALUATION CULTURE AND CAPACITY IN ROMANIAN PUBLIC INSTITUTIONS AT REGIONAL AND LOCAL LEVEL

Garboan (Antonie) Raluca,, Transylvanian Review of Administrative Sciences, 21 E/2007, pp. 47-60

INDICATORI UTILIZAȚI ÎN EVALUARE ȘI MONITORIZARE: INDICATORII SOCIALI/ Indicators Used in Evaluation and Monitoring: Social Indicators

Garboan (Antonie) Raluca, Revista Transilvană de Științe Administrative, 19/2007, pp. 34-42

Article author: SOCIAL IMPACT ASSESSMENT – THE STATE OF ART

Garboan (Antonie) Raluca, Transylvanian Review of Administrative Sciences, 17 E/2006, pp. 43-50

IMPACTUL EXTINDERII UE ASUPRA COMUNITĂȚII CLUJENE (The Impact of EU Enlargement on Cluj Community)

Authors: *Mihaela Luțăș (coord.), Gabriel Badescu, Titus Craciun, Elisabeta Dumitrescu, Raluca Gârboan (Antonie), Dan Luca, Anca Muresan, Cosmina Paul, Doina Popa, Elena Porumb, Doru Todorescu*

LEVERS SUPPORTING PROGRAM EVALUATION CULTURE AND CAPACITY IN ROMANIAN PUBLIC ADMINISTRATION

Cristina Mora, Raluca Antonie, Society and Economy in Central and Eastern Europe, 34 (2012)3

Article co-author: COMPETENȚE DIGITALE ÎN RÂNDUL POPULAȚIEI DIN ROMÂNIA (Digital Skills of Romanian Population)

Authors: Sorin Dan ȘANDOR, Simona Claudia CREȚĂ, Tiberiu Alexandru FECHETE, Daniela COTORANU, Paul ZAI, Raluca ANTONIE,

Transylvanian Review of Administrative Sciences, 2(47) / 2020, pp. 132-147

DRIVING LICENCE

Driving Licence:B

CONFERENCES AND SEMINARS

26/09/2022 - 30/09/2022 - Online

NEXT EU – Innovation and Technology Forum (organizer partner) (<https://ongdezvolt.ro/next-eu-innovation-and-technology-forum/>) Organizer: Dezvolt Association, Babes-Bolyai University, Public Administration Research Center and the National Cyber Security Directorate
Role: Initiator, Coordinator, Participant

Technology and Innovation in Governance 2nd Edition Organizer: Babes-Bolyai University, Public Administration Research Center
Date: March, 31st, 2018
Location: Cluj-Napoca
Role: Coordinator

Technology and Innovation in Governance - 1st Edition Organizer: Babes-Bolyai University, through the Public Administration Research Center
Date: March, 25th, 2017
Location: Cluj-Napoca
Role: Coordinator

Quality of Life: Advancing Measurement Science and Transforming Healthcare Study
presented: *Quality of Life for Strategic Planning*
Organizer: : ISOQOL
Date: Octombrie, 2014
Location: Berlin, Germany

The 18th NISPAcee Annual Conference "Public Administration in Times of Crisis" Study presented: *Evaluation Culture and Capacity in Romanian Public Institutions (2007-2010)*
Organizer: NISPAcee
Date: 12-14 Mai, 2010
Location: Warsaw, Poland

The Impact of EU Enlargement on Cluj Community Project: The Impact of EU Enlargement on Cluj Community
Organizer: The House of Europe, Cluj-Napoca
Paper presented: *The Social Impact of EU Enlargement on Cluj Community*
Date and location: May, the 29th, 2003, Cluj-Napoca

Students' Convention Project: Borderless Europe: Universities Debate Europe
Organizer: AEGEE Europe
Date and Location: 19.12.2002-21.12.2002, The Parliament of the European Union, Bruxelles, Belgium

PROJECTS

Evaluarea impactului social al proiectelor si programelor , CNCSIS, TD (2006-2007) Position: Project Director.

Impact assessment and Performance assessment for PODCA and POR Program at national level (2015) International Consulting Expertise, Romania

Position: National Evaluator.

Ex-ante assessment for the new programming period ACZ Consulting, Romania (2015)
Position: National Evaluator.

"Together we are more – Proiect de cooperare pentru prevenirea excluziunii sociale si economice"
(**"Together we are more – Cooperation project for the prevention of social and economic exclusion"**),
2015-2016, Diakonia Foundation Position: Research Coordinator.

Strategic Planning of Cluj-Napoca Municipality (2014-2015) Position: Research Coordinator for the Quality of Life.

Analysis of Value of Placemaking Elements, Hedonic Analysis (Analiza valorii locuințelor) (2013-2014)
Position: Evaluation coordinator, Romania
Michigan State University (MSU), Land Policy Institute (LPI), and Babeș-Bolyai University, the Department of Public Administration and Management conducted a collaborative research and evaluation project between 2013-2014 to assess the impact of certain elements of development. based on location, such as socio-economic factors, neighborhood, proximity to facilities (such as parks, schools, etc.), and perceptions

of neighborhood, aesthetics, and housing price security. This study was conducted in the United States, the Midwest region (in 11 cities) and in Cluj-Napoca. Data were collected from a variety of sources, including the census, GIS systems, and research conducted in each of the project cities. The pilot studies had promising results for establishing relationships between housing characteristics and their prices.

Performance evaluation services for the management and implementation of PODCA (Operational Program for Administrative Capacity Development), 2014-2015 Position: Evaluation Expert

The study provided the Romanian Government with information on the implementation of the Administrative Capacity Development Operational Program, with a specific focus on measuring performance. As an evaluation expert, I provided input on methodological tools and conducted several case studies.

Impact Assessment (Regional Operational Program) 2014-2015 Position: Evaluation Expert

The study provided the Romanian Government with information on the impact of the ROP, with a specific focus on counterfactual assessment. As an evaluation expert, I provided input on methodological tools and conducted several case studies.

Needs assessment and simplification and rationalization objectives analysis of administrative procedures for the documents for 2014-2020 programming period (2013-2014) Position: Evaluation Expert

„Adapting Young Professional Scheme to the needs of the Civil Service Reform”, 2009 Position: National Evaluator

Evaluation of the public administration reform in Romania, CEEX, 2006-2008 Position: Research Expert

Models of decision making in public institutions at local and county level in Romania, 2008-2011, CNCSIS, IDEAS Position: Researcher, Evaluator

Measuring the quality of public services through the self-evaluation of public institutions, 2007-2009, CNCSIS A Type Position: Researcher, Evaluator

"Modern system of indicators, models and measurement policies and supporting initial and continuous training of human resources in terms of quality education and the fostering of creative potential", PNCDI, PC, 2007-2010 Position: Researcher, Evaluator

2018 - 2023

Servicii integrate inteligente pentru reducerea numărului de persoane marginalizate din comuna Valea Ierii, judet Cluj/ Smart integrated services to reduce the number of marginalized people in Valea Ierii commune, Cluj county (2018-2023) Role: Initiator, Project Designer, Partnership Builder, Partner Coordinator

Partners: The Red Cross, Valea Ierii Commune, Valea Ierii School, Tiger Security SRL

STARHAUS - Sustainable, Technological, Accessible and Resilient human- centric manufacturing supporting the New European Bauhaus through synergies between customized production and consumption models (2023-2026) Project Type: Horizon Europe

Main Objective: Facilitate widespread community adoption of sustainable customized fast moving consumer goods through a human-centered approach for a decentralized, localized and urban manufacturing.

Role: Project Director- at the level of Babes-Bolyai University (Partner); Communication, Dissemination and Exploitation Manager at Project Level.

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal abilities · Excellent, long-developed and tested communication skills, acquired through the position of Associate Professor Habil. Dr. at Babeş-Bolyai University and through numerous managerial positions in public and private organizations and in social research, evaluation and development projects:

- Good listener and communicator, both orally and in writing
 - Reliable
 - Good sense of humor
 - Quick in problem-solving
 - Confidence
 - Friendliness
 - Feedback
 - Open-mindedness
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